

The Sanctuary VIP Program

Our VIP Program is designed to make consistent, personalized wellness and aesthetic care more accessible while rewarding clients who commit to their ongoing care.

VIP pricing is provided in exchange for a minimum 6-month commitment. Please review the policies below before enrolling.

1. Six-Month Commitment

VIP membership requires a minimum commitment of 6 consecutive months.

By enrolling in the VIP Program, you agree to maintain your membership for the full six-month commitment period.

The VIP Program is not intended to be used as a short-term discount program.

2. No Membership Fee

There is no monthly membership fee to participate in the VIP Program.

Your VIP status is based on your commitment to receive eligible services at the special VIP pricing.

3. VIP Pricing

VIP members receive specially reduced pricing on eligible treatments and services.

VIP pricing applies only to services specifically designated as VIP-eligible by Holistic Health Sanctuary.

Additional charges may apply for upgraded services, specialty products, treatment enhancements, cartridges, or other materials when applicable.

VIP pricing cannot be combined with other discounts, promotions, coupons, Groupon offers, or special pricing unless specifically stated by Holistic Health Sanctuary.

4. Pre-Scheduled Monthly Appointments

VIP appointments are pre-scheduled each month to help you maintain consistency and receive the full benefit of your VIP program.

Your appointments will be scheduled for the same day of the month and the same time each month, whenever possible.

You are responsible for keeping your scheduled appointments or following the rescheduling policy below.

If You Need to Reschedule

If you need to change your scheduled appointment for any reason, the appointment must be handled within the same calendar month.

You have three options:

1. Reschedule within the same calendar month

Your appointment may be moved to another available date within that same month.

2. Double up the following month

If an appointment cannot be completed during the current calendar month, you may complete the missed session by having two sessions the following month, subject to treatment suitability and appointment availability.

3. Pay for the missed session in full

If you do not reschedule within the same calendar month or choose not to double up the following month, the scheduled session must be paid for in full.

When a scheduled session is paid for rather than received, \$50 of that payment will be applied toward a merchandise purchase at Holistic Health Sanctuary.

5. Late Cancellations & No-Shows

VIP appointments are reserved specifically for you.

If you cancel at the last minute or do not show up for your scheduled appointment, the session must be paid for in full.

This payment is required because the appointment time has been reserved exclusively for you and cannot generally be filled on short notice.

Repeated late cancellations or no-shows may result in termination of VIP membership.

6. Treatment Plans & Individualized Care

VIP membership does not guarantee that a particular treatment, procedure, product, or modality will be recommended.

All services are based on your individual needs, goals, consultation, health history, and professional assessment.

Your treatment plan may change over time as your needs change.

Holistic Health Sanctuary reserves the right to determine whether a service is appropriate for you.

7. Scheduling & Appointments

Appointments are subject to availability.

VIP membership does not guarantee a specific appointment date, time, provider, or treatment modality if your regularly scheduled appointment needs to be changed.

We recommend keeping your recurring appointment whenever possible to maintain consistency in your care.

8. VIP Pricing Is Personal

VIP benefits and pricing are intended for the enrolled client only and are non-transferable.

VIP pricing cannot be transferred, shared, gifted, or applied to another person.

9. Products & Additional Services

VIP membership does not automatically include products, supplements, medications, peptides, or other services unless specifically stated.

Eligible VIP discounts on products or programs will be communicated separately.

10. Changes to Services & Pricing

Holistic Health Sanctuary may modify its services, treatment offerings, equipment, or standard pricing from time to time.

Your VIP benefits will remain subject to the current VIP Program terms.

If a specific treatment is discontinued or significantly changed, we will work with you to identify an appropriate alternative when possible.

11. Ending Your VIP Membership

After completing the required six-month commitment, you may choose not to continue your VIP membership.

If you choose to end your membership before completing the six-month commitment, VIP benefits may be discontinued and any applicable pricing adjustments may apply.

Holistic Health Sanctuary reserves the right to terminate VIP membership for repeated no-shows, repeated late cancellations, abusive or inappropriate behavior, violation of clinic policies, failure to comply with payment obligations, or other circumstances that make continuation of the membership inappropriate.

12. Payment

All services must be paid for according to the payment terms provided at the time of service.

VIP pricing does not change the client's responsibility for payment.

Any outstanding balance may result in suspension or termination of VIP benefits.

13. Results & Treatment Expectations

VIP membership provides access to preferred pricing and ongoing care. It does not guarantee specific medical, aesthetic, wellness, or treatment results.

Individual results vary.

Treatments are selected and adjusted based on the individual rather than following a one-size-fits-all approach.

14. Policy Updates

Holistic Health Sanctuary reserves the right to update or modify the VIP Program and its policies as needed.

Material changes will be communicated to active VIP members when appropriate.

Your VIP Commitment

The VIP Program is designed for clients who want to take a more consistent and intentional approach to their health, wellness, and aesthetic care.

By enrolling, you acknowledge that you have read, understand, and agree to these VIP Membership Policies, including the minimum six-month commitment and monthly appointment requirements.

If you have questions about the VIP Program or your individual benefits, please contact Holistic Health Sanctuary before enrolling.

Thank you for choosing Holistic Health Sanctuary.

Your health. Your wellness. Your journey.